

# About MCC-PGIOSR

Malabar Cancer Centre-Post Graduate Institute of Oncology Sciences & Research (MCC-PGIOSR), an autonomous institution under the health and family welfare department of the Government of Kerala, started with an aim to establish a comprehensive cancer centre. Since its inception, it has provided much-needed oncology care to the population of the northern region of Kerala and neighboring parts of Karnataka and Tamil Nadu states. The primary goal of this centre is not only to provide comprehensive cancer care, but also to develop into a world-class research and training facility.



**MALABAR CANCER CENTRE -  
POST GRADUATE INSTITUTE  
OF ONCOLOGY SCIENCES  
AND RESEARCH  
(MCC-PGIOSR)**



**0490-2399-284, 282**



**communityoncologymcc@gmail.com**

## CONTACT US

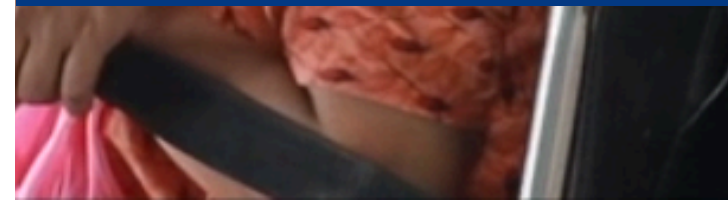
**Malabar Cancer Centre-Post  
Graduate Institute of Oncology  
Sciences and Research  
(MCC-PGIOSR),  
Moozhikkara P.O, Thalassery,  
Kannur Dist. Kerala-670103**



**[www.mcc.kerala.gov.in](http://www.mcc.kerala.gov.in)**



**CERTIFICATE  
COURSE  
IN PATIENT  
NAVIGATION**



# EMPOWERING MINDS, ENRICHING FUTURES

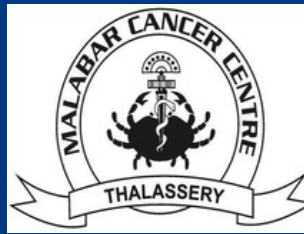
## ABOUT THE PROGRAM

DUE TO THE INCREASING NUMBER OF PATIENTS, THE DIVERSE GEOGRAPHY OF NORTHERN MALABAR, AND THE COMPLEXITIES OF CANCER CARE THERE IS A FELT NEED TO CREATE A TASK FORCE TO CATER TO THE DIVERSE NEEDS OF THESE PATIENTS. THESE TRAINED VOLUNTEERS CAN ASSIST WITH THE COMPLEX NAVIGATION PROCESS IN AN AMICABLE WAY. THE PATIENT NAVIGATOR WILL ACT AS AN ACCESS BRIDGE BETWEEN THE PATIENT AND THE DELIVERY OF CARE. DURING THE COURSE YOU WILL GET INTRODUCED TO HOSPITAL AND TREATMENT SYSTEM, PATIENT PROCESS FLOW, MEDICAL TERMINOLOGIES, COMMUNICATION SKILLS, PATIENT SUPPORT, OVERVIEW OF CANCER, PATIENT NAVIGATION PROCESS, EMPLOYABILITY SKILLS, OFFICE AUTOMATION TOOLS AND AMPLE PRACTICAL EXPERIENCE IN THE REAL SCENARIO.

**COURSE FEE: Rs. 15,000/-  
+ GST**

**DURATION: 6 MONTHS.**

**BATCH STRENGTH: 10**



## VENUE

**Malabar Cancer Centre –  
Post Graduate Institute of  
Oncology Sciences & Research**

## ELIGIBILITY

**Bachelor's Degree from a  
recognized University /  
Institute.**

**Max. Age limit : 35 years**

## TARGET AUDIENCE

**Those who aspire for a new  
career in Patient Navigation**

## OBJECTIVE

TO CREATE A WORKFORCE OF HOSPITAL-BASED PATIENT NAVIGATORS TRAINED IN HANDHOLDING A PATIENT IN A HEALTHCARE ENVIRONMENT AND HELPING THEM NAVIGATE THROUGH THE CONTINUUM OF CANCER DIAGNOSIS, TREATMENT, AND CURE. THE COURSE ENSURE THE CANDIDATES ACQUIRE SKILLS TO BECOME 'PATIENT NAVIGATORS' AND ENSURE BETTER CARE AND SERVICE TO THE PATIENT. THE AIMS INCLUDE,

- TO ATTEND THE NEEDS OF PATIENTS REPORTING AT A CANCER CENTRE.
- TO PROVIDE THE BASIC KNOWLEDGE AND SKILLS REQUIRED BY PATIENT NAVIGATORS
- TO DEVELOP AN UNDERSTANDING ON CANCER, MEDICAL TERMINOLOGIES, VARIOUS TREATMENT OPTIONS, DIVISIONS OR DEPARTMENTS PROVIDING TREATMENTS, WORKFLOW IN CANCER CARE, PALLIATIVE CARE, REHABILITATION, INSURANCE SCHEMES, VARIOUS FINANCIAL SUPPORT SCHEMES ETC.
- TO IMPROVE THE COMMUNICATION SKILL TO SUPPORT THE PATIENT.
- TO ENHANCE THE PROFESSIONAL DEVELOPMENT OF EXPERIENCED PATIENT NAVIGATORS AND PATIENT NAVIGATORS SUPERVISORS.
- TO CREATE A CULTURE OF NAVIGATION AND PROMOTE COLLABORATION AND FELLOWSHIP AMONG THE PEOPLE.
- DEVELOP AN ATTITUDE OF COMPASSION TO HUMANITY.

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### CONTACT US

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**CERTIFICATE  
COURSE  
IN HEALTH  
CARE AUDITS**

# DECODING COMPLEXITY, DRIVING SOLUTIONS

## Highlights

- *Live training environment.*
- *Certificate issued by MCC-PGIOSR.*
- *Internship training with a stipend.*
- *Practical oriented training program.*
- *Opportunity to face real situations in the hospital.*
- *Logbook for training.*

**COURSE FEE: RS. 15,000/-  
+ GST**

**DURATION: 6 MONTHS.**

**BATCH STRENGTH: 5**



## VENUE

**Malabar Cancer Centre –  
Post Graduate Institute of  
Oncology Sciences & Research**

## ELIGIBILITY

**Bachelor's Degree in Allied  
Health sciences/ Nursing/  
Pharmacy from a recognized  
University/Institute or  
Bachelor's degree in health  
sciences/ life sciences.  
Max. Age limit : 35 years**

## TARGET AUDIENCE

**Those who aspire for a new  
career in Hospital care system  
Audit and as Quality Officers .**

## OBJECTIVE

THE MAIN OBJECTIVE OF THE COURSE IS TO TRAIN AND EQUIP A PERSON FOR HEALTHCARE SYSTEM AUDIT AND FORMULATE RECOMMENDATIONS AND THUS IMPROVE QUALITY. THE COURSE WILL HELP TO LEARN THE STANDARDIZE PROCESS INVOLVED IN AUDITING; FORMULATE CHECKLISTS, ANALYSIS THE COLLECTED DATA AND USE OF DIFFERENT QUALITY IMPROVEMENT TOOLS FOR DATA INTERPRETATION. THE CANDIDATES WILL ALSO BE TRAINED IN QUALITY IMPROVEMENT PROJECTS.

## AGENDA

- HOSPITAL PRINCIPLES OF AUDITING AND TERMINOLOGIES
- AUDITING TEAM- RESPONSIBILITIES, PLANNING AND PROCESS
- AUDIT SAMPLING PROCEDURES & REPORTING
- OVERVIEW OF NABH ACCREDITATION STANDARDS
- CLINICAL AUDITS AND NURSING AUDITS
- HEALTHCARE FACILITY DOCUMENTATION AND RECORDS
- QUALITY IMPROVEMENT TOOLS AND TECHNIQUES
- HOSPITAL INFECTION CONTROL PRACTICES
- HOSPITAL SAFETY CULTURE

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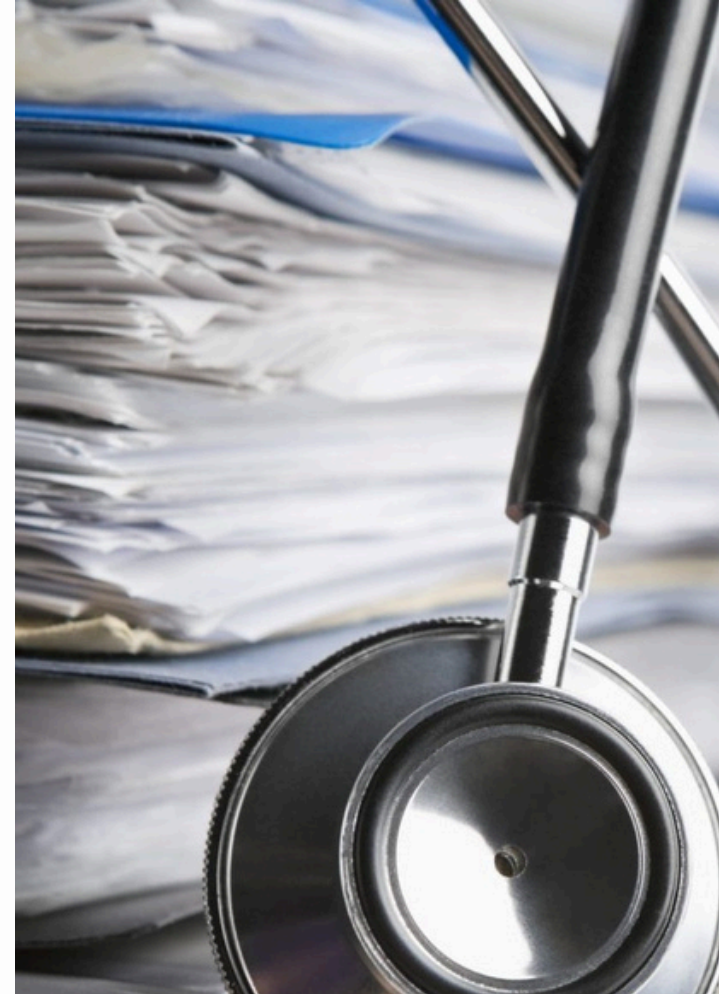
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**CERTIFICATE  
COURSE  
IN MEDICAL  
RECORDS**



# BUILDING KNOWLEDGE, TRANSFORMING FUTURES



## HIGHLIGHTS

INFORMATION IS THE LIFE BLOOD OF HEALTH CARE DELIVERY SYSTEM. THE MEDICAL RECORD, IN MANUAL OR AUTOMATED FORM, HOUSES THE MEDICAL INFORMATION THAT DESCRIBES ALL ASPECTS OF PATIENT CARE. PHYSICIANS, NURSES, AND OTHER HEALTH CARE PROVIDERS REQUIRE MEDICAL INFORMATION FOR TREATING A PATIENT. THE MEDICAL RECORD SERVES AS A COMMUNICATION LINK AMONG CARE-GIVERS. INFORMATION IN THE MEDICAL RECORD ALSO SERVES TO PROTECT THE LEGAL INTERESTS OF THE PATIENT, HEALTH CARE PROVIDER, AND HEALTH CARE FACILITY.

**COURSE FEE: Rs. 15,000/-  
+ GST**

**DURATION: 6 MONTHS.**

**BATCH STRENGTH: 10**

## VENUE

**Malabar Cancer Centre –  
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Oncology Sciences & Research**

## ELIGIBILITY

**Bachelor's Degree from a  
recognized University /  
Institute.**

**Max. Age limit : 35 years**

## TARGET AUDIENCE

**Those who aspire for a new  
career in Medical Records .**

# OBJECTIVE

THE AIM OF THE RECOMMENDED CURRICULUM IS TO PRODUCE MEDICAL RECORD PROFESSIONALS WHO UNDERSTAND THE:

- DEFINITION AND CHARACTERISTICS OF 'GOOD' MEDICAL
- RECORD VALUES OF 'GOOD' MEDICAL RECORD TO VARIOUS USERS.
- REQUIRED CHARACTERISTICS OF ENTRIES IN MEDICAL RECORDS.
- RESPONSIBILITY FOR MEDICAL RECORD QUALITY.

THEY SHOULD BE ABLE TO MANAGE:

- ANALYSIS OF MEDICAL RECORD- QUANTITATIVE & QUALITATIVE AND INCOMPLETE RECORD CONTROL.
- SOURCE-ORIENTED, PROBLEM-ORIENTED, AND INTEGRATED HEALTH INFORMATION MANAGEMENT.
- MEDICAL RECORD FORMS AND THEIR CONTENT.
- STANDARD ORDER OF ARRANGEMENT OF MEDICAL RECORD FORMS.